



1278 Rocky Point Drive • Oceanside, CA 92056  
800.736.4500 • frontwavecu.com

## Card Alert Cancellation

Member Name: \_\_\_\_\_ Member Number: \_\_\_\_\_

Last four digits of the card: \_\_\_\_\_

Card Type:

- ATM
- Credit
- Debit

My card generated an Alert and I confirmed the transaction(s) in question were fraud. However, after further review, I validated these transactions are NOT fraud (as originally reported) and were indeed authorized by me. I request that you please update the alert and unblock my card.

**Once completed, please return this form with a clear copy of your valid Driver's License, State ID, or Passport and send via one of the following:**

**Fax:** 877.897.7628

**Online Banking:** Message Center

**Mobile Banking:** Message Center

We're here to help. If you have any questions, feel free to give us a buzz at 800.736.4500. Our Member Solution Center is open Monday through Friday 7:00 am to 6:00 pm (PT), and Saturday 9:00 am to 4:00 pm (PT). Please note that Frontwave is closed on all federal holidays.

Member Signature: \_\_\_\_\_ Date: \_\_\_\_\_